



Decision aid privacy video calls

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	Discord	FaceTime	Hangouts Google	Hangouts Meets Google	Houseparty	Jitsi*	Messenger Facebook	Signal	Skype	Talk Nextcloud	Teams Microsoft	Whatsapp	WebEx	Zoom**
What does the app offer?														
(group)chat (text)	■	■	■	■		■	■	■	■	■	■	■	■	■
1-on-1 conversation (audio and/or video)	■	■	■	■	1	■	■	■	■	■	■	■	■	■
group conversation (audio and/or video)	■	■	■	■	■	■	■	■	■	■	■	■	■	■
self-start and management (self-hosted)						■							2	3
participation to conversation without creating an account			■	■		■			4	4	4		■	4
use in browser	■		■	■	5	■	■		6	■	■	7	8	■
use on different platforms (cross-platform)	■		■	■	9	■	■	■	■	■	■	■	■	■
Which data is collected by the app?														
address book		■	■	■	■		■		■		10	■		
location data		■	■	■	■		■		■		■	■		■
conversation data	■		■	■	■		■		■		■	■	■	■
data on conversations (metadata)	■	■	■	■	■		■		■		■	■	■	■
linking data to data of other products or profiles			■	■			■		■		■	■	■	
For which goals is data processed by the app?														
use of the app	■	■	■	■	■	■	■	■	■	■	■	■	■	■
improvement of the app	■	■	■	■	■		■		■		■	■	■	■
show (personalised) adds					■		■						■	
How does the data flow go?														
processing agreement possible				■		12				12	■	13	■	14
providing data to third parties (if so, which data and to whom)	15	16	17	17	18		19		20		21	22	23	24
location processing controller	VS	VS	IRL	IRL	VS	12	IRL	VS	IRL	12	IRL	IRL	VS	VS
data stay in the Netherlands						25		■		■				
data stay in the EU				■		25		■		■	■		■	26
Is communication secure?														
end-to-end encryption (even the provider of the app cannot access the content of the communication)***		■				■	27	■	28	■		■	29	
encryption of data during traffic to avoid access by third parties (note: the app provider might, but this does not necessarily imply this occurs)	■	■	■	■		30	■	■	■	■	■	■	■	■
minimised use of metadata		■				■		■		■				
encryption is switched on by default	■	■	■	■		■		■	■	■	■	■	■	■
source code can be checked (open source)						■		■		■				
Financial aspects of the app														
charged subscription or charged version	31	32		■					33	34	■		■	35
(personalised) adds			■		■		■		■			■		
donations								■						
other						36						37		
Where to find information?														
privacy statement (click on the icon to enter/access the web page)	□	□	□	□	□	□	□	□	□	38	□	□	□	□
privacy statement in Dutch	■	■	■	■	■		■		■	38	■	■	■	

1 Video only
 2 Via [WebEx Meeting Server](#)
 3 With a Business-, Education- or Enterprise-account. Note: meta data of users and meetings are controlled via the public cloud of Zoom, [see](#)
 4 Upon invitation
 5 Google Chrome
 6 Skype for Web in Microsoft Edge or Google Chrome
 7 But not for video or audio
 8 With the WebEx-app. The app is available for all common browsers
 9 Android, iOS, Google Chrome
 10 Mobile/exchange
 11 With other products of Facebook
 12 n.a. (self-hosted)
 13 Standard contract

14 For some sectors
 15 Meta data and IP-data for business purposes, but no sale of data
 16 To subsidiary companies and intermediaries of Apple
 17 Within Google
 18 To government agencies/authorities upon their request and to related companies
 19 Within Facebook and to external partners
 20 To governmental agencies/ authorities upon their request
 21 Within Microsoft
 22 To Facebook and to third parties, but not (yet) for advertisement purposes within Facebook
 23 Within Cisco and daughter companies, business partners or suppliers
 24 To supporting partners, but no sale of data
 25 Provided self-hosted
 26 For Pro-, Business-, Enterprise- or Education-accounts it is possible to select an area, [see](#)

27 Not for (video)calls/conversation; for chat sessions this feature has to be started using Secret Mode
 28 Only in private calls ([see: website](#))
 29 Note: some functionalities will be lost, [see](#)
 30 In group conversations
 31 Discord Nitro
 32 This is a standard/preinstalled app on new Apple-products
 33 Skype for businesses
 34 The enterprise-edition is charged for
 35 There are several subscriptions, but also a free version
 36 Project is fully supported by the company 8x8
 37 It is part of Facebook
 38 This depends on who offers a Nextcloud-service

* You can use Jitsi non-committal on meet.jit.si, but the software can also be used for self-hosting and management. Note: when a meeting is started on a public Jitsi-server, like meet.jit.si, then choose an automatic generated name and create a password. Otherwise choose a not easy to guess name for your meeting and a password.

** Note: if you use Zoom. Security and privacy aspects of Zoom are still in development [see](#)

*** Note: in group conversations there is either no end-to-end encryption, or only with a limited number of participants.